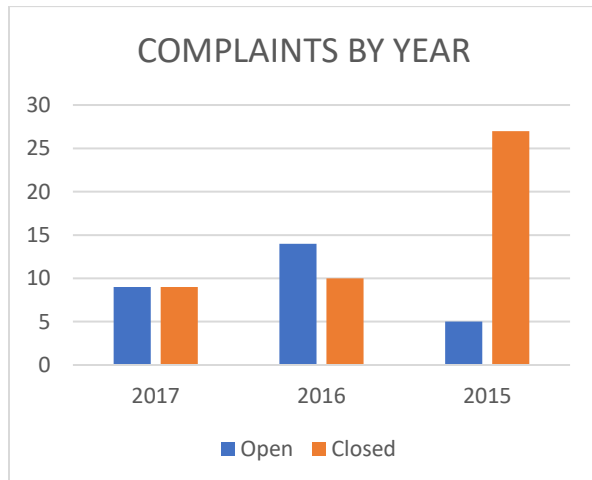


NUMBER OF INTERMEDIARIES		
Type of Licensees	2017	2016
Brokers	11	12
Agents	12	12
Agents & Brokers	32	34
Non-resident Brokers	2	0
Sub-Agents	20	21
Salespersons	685	691
Adjusters (Corporate)	4	5

TYPE	2017				2016			
	PASS		FAIL		PASS		FAIL	
Life	72	61%	46	39%	84	66%	44	34%
General	18	46%	21	54%	6	38%	10	63%



COMPLAINTS BY CLASS OF BUSINESS

